

**Business Track** offers the following:

- New graphical elements minimize key strokes to important data
- User friendly layout saves time
- Improved navigation to frequently used applications

Welcome John Smith Change Password | Logout

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**Business Track<sup>SM</sup>**

Home Applications ▾ User Preferences ▾

### Card Processing Summary

Reporting Period

Begin Date:  Submit End Date: 00/00/00

*Data displays in 7-day increments from the begin date entered.*

**Net Sales**

Date	Amount
12/1/2011	\$20,765.73
12/2/2011	\$14,227.04
12/3/2011	\$15,232.99
12/4/2011	\$14,227.04
12/5/2011	\$19,256.80
12/6/2011	\$22,274.66
12/7/2011	\$20,765.74
<b>Total:</b>	<b>\$126,750.00</b>

For more detailed information regarding your credit/debit transactions, access ClientLine Reporting.

### Alerts

Register now to receive account activity notifications by email or text.

[Register Now ▶](#)

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### Statements

Card Processing Statements

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### Disputes (12)

	Count	Amount
<b>Chargebacks</b>	6	\$162.84
<b>Retrievals</b>	6	\$461.55

**Want to GO GREEN? Enroll in eIDS today!** eIDS allows you to receive, view, and respond to chargeback and retrieval disputes online. Enroll now and take the next step towards managing your disputes.

[Enroll Now ▶](#)

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### Account Maintenance

**Want to GO GREEN? Enroll in eStatements today!** Select a preferred statement delivery method and manage merchant account profile information including phone, address, and more.

[Update ▶](#)

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### Data File Manager

Schedule data files through Data File Manager's easy to use self-service features

- Create a New File

### SpendTrend®

SpendTrend® is a macro-economic indicator that provides aggregated data and analysis which tracks U.S. consumer spending by industry, region and payment type.

**DOLLAR VOLUME GROWTH HELD STEADY AT 8.0% IN APRIL DESPITE RISING GAS PRICES**

Same Store Dollar Volume Growth by Industry—Apr '11

### Resources

- Gift Card Reporting Support Materials
- Business Glossary
- Industry News
- Training Demos

### What's New

**Welcome to Business Track**

Check out our new, improved layout, with handy links to key tools and resources.

[Learn More](#)

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**Contacts** Customer Service 1-800-555-5555 | Authorization Assistance 1-800-555-5555 | Terminal Help Desk 1-800-555-5555

### **Key Features and Data \***

- Card Processing Summary - Displays 7 day processing summaries
- SpendTrend - View same store dollar volume growth by merchant industry
- Statements - Link to monthly statement for credit and debit card types available through ClientLine Reporting
- Disputes - Displays total count and dollar amount for outstanding Retrievals and Chargebacks

### **Self Service & Online Support \***

- Account Maintenance - Update statement delivery method, address and contact information Change Password, Request Additional Applications and Update User Profile
- User Preferences - Change Password, Request Additional Applications and Update User Profile
- Contacts - Handy reference of bank contact information
- Resources - Convenient links to training demos, industry news, and business glossary
- What's New- Keep informed with latest announcements and time- sensitive information

### **Links to Popular Applications \***

- ClientLine Reporting - View payment processing information such as sales, bank deposits, and statements. Access to over 150 scheduled reports viewable online or available via email.
- eIDS - Receive, view and respond to chargeback and retrieval disputes online
- Alerts- Receive notifications by email or text for events related to Reconciliation and Dispute activities
- Data File Manager- Self-service tool to create, test, manage, and generate raw data files daily or on demand as needed
- Gift Card Reporting- Convenient access to your prepaid program data

\* Some features and sections of **Business Track** may not be applicable for individual users, or not yet available. Please contact your account manager or the customer service telephone number printed on your statement for additional information.